

## Privacy Policy

CellPic.Club has created this privacy statement in order to demonstrate our firm commitment to privacy. This document discloses our information gathering and usage practices. For additional information about CellPic.Club , please review our [Terms of use](#).

### **Use of your information**

CellPic.Club does not sell or rent your personal information to third parties.

CellPic.Club collects personal information about you through your use of the Services and the Website, including your registration details and information relating to your use of the Website and the content you access (like listings you have viewed and the search queries you input).

CellPic.Club may use this personal information to help us provide the Services to you, to verify your identity, to enforce or apply our terms and conditions, to protect the rights, property, or safety of CellPic.Club , our users, or others, for internal research purposes, for promoting and marketing other CellPic.Club products and Services to you, and for any other use that you authorise. Your membership's trading history may be published in your feedback.

We release account and other personal information only when we believe release is appropriate for legal compliance and law enforcement (including to government agencies with statutory law enforcement responsibilities); to facilitate court proceedings; enforce or apply our terms and conditions; or protect the rights, property, or safety of CellPic.Club , our users, or others. Government agencies with statutory roles enabling them to request data from us includes but is not restricted to Police, IRD and the Ministry of Business, Innovation and Employment. Members can contact CellPic.Club to ask whether such information has been provided.

Where CellPic.Club contracts third parties to undertake various services, we may provide those third parties with personal information required to fulfil those services. These contracted services may include sending you letters for address verification, or conducting research for CellPic.Club to ensure the Services we provide you are relevant and personalised to your interests.

CellPic.Club may also use third party customer relationship management services to manage customer agreements, enquiries, and generate reports for internal use. We will require any third party to undertake strict precautions to protect any personal information against unauthorised use or disclosure.

If you wish to take Dispute Tribunal proceedings against another member, you can contact CellPic.Club or the Disputes Tribunal for a statutory declaration, requesting contact details for the sole purpose of making a claim.

## **Email**

It is the policy of CellPic.Club to send our members email throughout the auction process and other email they elect to receive, in addition to customary business communications (payment confirmations, etc.). Further, it is our policy to immediately remove any member from any mailing list upon the member's request. In addition, CellPic.Club will send newsletters and other communications to members. Newsletters will contain clear and obvious instructions for how the member can remove himself or herself from that mailing list.

We do use email as a means of receiving feedback from our members, and we encourage you to [email us](#) with your questions or comments.

## **Emailing tools**

CellPic.Club provides facilities throughout the site to refer a friend to CellPic.Club or to send references to a specific listing to a friend. You may not use the "Email this listing to a friend" service or other email forwarding services that we offer to send spam or otherwise send content that would violate our privacy policy or [Terms and Conditions](#). We do not permanently store, sell, or rent these email messages or the email addresses.

## **Membership registration**

Our site's registration form requires you to provide us contact information and may also require demographic information. We may use your contact information from the registration form to send you information about our company and promotional material from some of our affiliated partners. Your contact information is also used to contact you when necessary.

## **Updating your personal information**

CellPic.Club provides you with ways in which you can update your personal information, including changing your email address, password, phone number, etc. CellPic.Club will store previous email addresses against your profile to ensure compliance with our [Terms and Conditions](#) - specifically the use of one account per member.

## **Delivery address details**

CellPic.Club enables you to save one or more of your delivery addresses which we will store against your profile. When you buy an item you have the option of selecting a delivery address which we will then send to the seller. We will never give the seller your address without your permission.

## **Payment instructions setup**

CellPic.Club enables you to save and send a standard payment instructions email to the successful buyer when your auction ends. When you set up each auction you can choose to have the saved message sent automatically or edit your message at that time.

### **Control of your password**

You are responsible for all actions taken with your user name, email address and password, including fees. Therefore we do not recommend that you disclose your CellPic.Club password to any third parties. If you choose to share your user name, email address and password or your information with third parties to provide you additional services, you are responsible for all actions taken with this information and therefore you should review that third party's privacy policy.

It is important for you to protect against unauthorised access to your password and to your computer. Ensure you logout when you have finished visiting CellPic.Club , especially if you access CellPic.Club from a shared computer.

### **Credit and debit card security**

We work diligently to protect the security of your personal information, including credit and debit card information.

We protect your credit and debit card information during transmission by using the Secure Sockets Layer (SSL) protocol, which encrypts your information when transmitted over the Internet. CellPic.Club retains only partial card details. However they may be held by either PAYPAL - [review their Privacy Policy](#)

### **API**

CellPic.Club provides an application programming interface (API) to enable software to interface with the Website. The API enables developers to build new applications for our members to use. We use it ourselves to power our mobile applications. As a result, information you publish on CellPic.Club may be accessed through the API and may appear in other places such as applications or websites. We may charge third parties in various ways for access to our API.

Some applications enable you to interact with CellPic.Club through the API in a way that requires you to login. To do this, most of these applications will direct you through a secure process on CellPic.Club called 'Authentication', where you are able to let the application connect to your account. A smaller set of applications will require you to enter your username and password directly into the application, and only applications specifically authorised by CellPic.Club are capable of doing this. In no case will anyone be able to retrieve your password from the API.

If you allow an application to connect to your CellPic.Club account, that application will be able to access information that you can see when you are logged in to CellPic.Club . This includes the information found within My CellPic.Club , such as your watch list, sold items or personal contact information. You should only allow applications you trust to access your CellPic.Club account.

If someone is using an application to access CellPic.Club and trades with you, that application may be able to access information that you provide to the other person during the trading process, such as your email and delivery address.

Anyone using our API must comply with CellPic.Club' [API terms and conditions](#) and this Privacy Policy.

### **CellPic.Club Jobs**

CellPic.Club facilitates sending job applications to organisations advertising on CellPic.Club Jobs. We forward applications, including disclosure of your personal information, on your behalf directly to the organisation whose job you apply for. We only disclose information that you provide to us in your application.

Applications you send are stored on our servers for a limited time. Documents that are deleted may persist for a limited time in our backup systems.

### **Cookies and local storage**

CellPic.Club uses various technologies, including cookies and local storage, to collect and store information about you when you visit CellPic.Club .

Cookies and local storage allow us to store information (including your personal information) in a file on the device you use to access CellPic.Club . We use cookies and local storage to deliver information and fresh content specific to your interests and to improve the experience of using CellPic.Club . Cookies and local storage are widely used.

CellPic.Club uses "session" cookies to temporarily store information to help you use CellPic.Club . This information is used to deliver the right content to you as you use CellPic.Club and avoids unnecessarily asking you to log in. Session cookies expire immediately when you close your browser or are deleted after 30 minutes of no activity on CellPic.Club .

CellPic.Club also uses "persistent" cookies and local storage to personalise the user experience, to help protect our members and to provide us with research information (such as how often members visit CellPic.Club each month). Persistent cookies allow us to track users on CellPic.Club and helps us identify users abusing the CellPic.Club service. A persistent auto-login cookie is also stored when you select the "remember me" option when logging in. The auto-login cookie is removed if you log out.

CellPic.Club also participates in Google's AdWords pay-per-click advertising programme. AdWords advertisements appear on Google's search result pages and on the Google Display Network. CellPic.Club ads may also appear on other websites in the Google Display Network. Google uses cookies to target ads to you, including to measure the number of Google users that click on certain



advertisements and visit certain CellPic.Club pages, or who complete certain actions on CellPic.Club (like adding an item to a Watchlist).

Google provides this data to CellPic.Club without identifying users. [View Google's privacy policy.](#)

### **Advertising and third party links**

Some CellPic.Club advertisers may request information directly from users, or link to sites that do so. CellPic.Club has no control over its advertisers' privacy policies, and encourages users to review such policies prior to submitting any personal information to them.

CellPic.Club contains non-advertising links to a variety of third party sites to enhance the member experience. CellPic.Club has no control of either the content or privacy policies of such sites, nor should such links be considered an endorsement of these sites except where otherwise noted.

In some cases, third party advertisers may also use cookies in certain advertisements that appear on the website for advertising purposes, or collect information in the course of advertising being served. For example, CellPic.Club participates in Google AdSense advertising, and as part of this, Google may use cookies in order to reduce the number of times you see the same ad.

CellPic.Club also display advertisements intended to be relevant to your interests, based on the information you have provided to us through the use of any of our Services.

CellPic.Club uses Google remarketing to serve relevant ads to you after you leave our website. When you visit pages on our website, Google may place a cookie on your browser. Then when you later visit another website in the Google Display Network, you may see relevant ads from CellPic.Club . You can opt out of Google's use of these cookies by visiting [Google's Ads Preferences Manager](#). [View Google's advertising privacy policies.](#)

CellPic.Club also makes advertising space available to other advertisers. If those advertisers use remarketing, you may see ads related to other websites you have previously visited.

### **Photos**

Photos often contain EXIF data. EXIF data may include location information, such as when and where each photo was taken, and details of the device used to take it. If you upload photos that include EXIF data to CellPic.Club , we will store this information and use it to better understand the use of photos on our site and to help us provide a safe marketplace. Your device may allow you to opt out of providing location information.

### **Other information we collect**

We use additional information to do internal research on our users' demographics, interests, and behaviour to better understand and serve you and our community. This information may include the URL that you just came from (whether this URL is on our site or not), which URL you next go to (whether this URL is on our site or not), what browser you are using, and your IP address. We may

also use information from third parties, such as geo-demographic information.

CellPic.Club uses information we hold about you to provide you with a more personalised experience, such as suggesting things you might like, and suggesting search terms to you based on your recent searches. You can disable previous search terms from appearing by clicking on the "settings" icon in the search box.

Users who login have their IP addresses recorded. This information will only be provided to legal authorities in cases of suspected fraud or for law enforcement purposes. This information is stored securely and will not be provided to other members or non-authorized parties.

If you choose to post messages in our message areas or leave feedback for other users, we will collect that information you provide to us.

If you send us personal correspondence, such as emails or letters, or if other users or third parties send us correspondence about your activities or postings on the Site, we may collect such information into a file specific to you.

Customer service phone conversations may be recorded for internal training and quality assurance purposes. This helps us ensure the information we provide members is consistent and accurate. Phone records will be stored securely and will generally be retained for up to six months.

### **Membership removal**

If you wish to have your registration removed from our directory for any reason, you may send us an email requesting this.

### **Internet statistics and analytics**

CellPic.Club uses Google Analytics to better understand the behaviour of visitors to our website, and to improve our website. For example, it helps us to identify how many users visit a particular page, and how many take a further step, such as bidding. We have opted out of Google Analytics' data sharing settings. For more information, [view Google Analytics' information on safeguarding your data](#).

### **Mobile applications**

If you are using one of our mobile applications, and you accept that CellPic.Club can send you "Push Notifications", you agree to receive notifications from CellPic.Club even if your CellPic.Club mobile application is not running. "Push Notification" preferences can be configured in the application's settings.

CellPic.Club collects data for performance analysis, usage behaviour, technical information about the device, firmware and carrier. This information is confidential and available only to CellPic.Club in an aggregate form and individual user data is not identifiable. The data collected helps CellPic.Club to continue to develop applications that meet users' needs.

### **Updates to our information practices**

From time to time, we make changes to our information practices or alter the functionality of our website. We always update this statement accordingly, so we encourage you to periodically review this page for the latest information on privacy practices at CellPic.Club .

If you have any questions about our privacy policies or any other matter, please [contact us](#).

Need further assistance?

- Call us on **+91 88862 88553** Available 24/7.
- [Email us](#) your question. We aim to respond within 12 hours